

Readmission Prevention Guide

Hospital readmissions within 30 days of discharge often indicate gaps in care coordination, inadequate discharge planning, or insufficient home support.

Preventing readmissions is not just a clinical responsibility but a strategic imperative for agencies.

Evidence-Based Strategies for Readmission Prevention

Research identifies several interventions proven to reduce readmissions:

1. Timely Follow-Up

- First home visit within 24–48 hours of discharge significantly lower risk.

2. Medication Management

- CMS reports medication errors as a leading cause of readmission. Reconciliation and education are essential.

3. Client and Family Education

- Use of teach-back methods ensures understanding of care plans.

4. Risk Stratification

- Identifying high-risk patients (CHF, COPD, diabetes, polypharmacy) allows agencies to target resources.

5. Care Coordination

- Communicating with physicians, hospitals, and pharmacies to ensure continuity.

6. Red-Flag Symptom Monitoring

- Early detection of worsening symptoms (e.g., CHF weight gain, COPD shortness of breath) triggers interventions before escalation.

Sample (Readmission Prevention Workflow)

Step 1: Hospital Discharge Transition

- ☐ Receive discharge summary from hospital
- ☐ Verify care plan, medications, and pending tests
- ☐ Schedule first home visit within 24–48 hours

Step 2: Intake & Initial Home Visit

- ☐ Conduct comprehensive assessment (risk screening)
- ☐ Identify high-risk clients (CHF, COPD, diabetes, recent falls, ≥5 medications)
- ☐ Perform medication reconciliation and create medication list
- ☐ Educate client/family using teach-back method

Step 3: Daily Monitoring and Communication

- ☐ Track vitals (BP, HR, O₂ sat, weight) and symptoms
- ☐ Document in Home Care Management app and flag changes
- ☐ Notify physician or nurse supervisor of red-flag signs
- ☐ Reinforce self-management strategies (diet, hydration, mobility)

Step 4: Multidisciplinary Coordination

- ☐ RN communicates weekly with PCP or hospital follow-up team
- ☐ Social worker addresses psychosocial needs (transportation, food insecurity)
- ☐ Therapy staff ensure safe mobility and environment modification

Step 5: Ongoing Education & Engagement

- ☐ Encourage adherence to follow-up appointments
- ☐ Use motivational interviewing to improve compliance

Step 6: 30-Day Follow-Up and Evaluation

- ☐ Track hospitalization events within 30 days
- ☐ Review outcomes
- ☐ Update care plan with care team and adjust workflows based on findings

Example Readmission Prevention Checklist**Client Name:** _____ **Date:** _____

- **Discharge plan reviewed?** ☐ Yes ☐ No
- **Medication reconciliation completed?** ☐ Yes ☐ No
- **High-risk conditions identified?** ☐ CHF ☐ COPD ☐ Diabetes ☐ Other:

- **Home visit completed within 48 hours?** ☐ Yes ☐ No
- **Vital signs monitored daily?** ☐ Yes ☐ No
- **Red-flag symptoms identified and reported?** ☐ Yes ☐ No
- **Education documented (teach-back used)?** ☐ Yes ☐ No
- **Care coordination contacts logged?** ☐ Yes ☐ No
- **Client readmitted within 30 days?** ☐ Yes ☐ No